



**PUBLIC AUTHORITY**  
**IN-HOME SUPPORTIVE SERVICES**  
SAN DIEGO COUNTY

**Frequently Asked DOJ Questions and Answers**

1. **What is DOJ? What does this mean?** Department of Justice. This is a government agency that has a database of criminal records.
2. **What is Live Scan?** Live Scan is the name of the technology that is used to scan fingerprints, which are then sent to the Department of Justice.
3. **Do I have to pay for my criminal background check?** No, it is free to all Registry applicants.
4. **What if I already did a background check?** You will still have to complete a new Live Scan fingerprint scan in order to join the Registry.
5. **What if I was convicted of a crime in the past but served the time, or paid restitution?** If the conviction shows up in DOJ records then you cannot be on the Registry. If you want more information about your record, contact Record Review at DOJ, at: 1 916-227-3832
6. **If I am working for someone and I do not pass, and they want to keep me as a Provider, can they?** They can keep you as an IP; you just won't be able to join the Registry.
7. **If I don't have my fingerprinting done, can I still remain employed for the Consumer I am working for?** If the Consumer wants you to still work for them you can, however you will not be able to remain on the Registry.
8. **How often will I be required to submit my fingerprints to remain on the Provider Registry?** As long as you remain active on the Registry, you will not have to submit your fingerprints again.
9. **What if I pass my initial DOJ fingerprint scan and then I am later arrested or convicted of a felony?** The Registry receives a "Subsequent Arrest Notice" which informs us that you have either been arrested or convicted. If convicted, you will be immediately removed from the Registry.

**"QUALITY SERVICE = QUALITY CARE"**

